

From your internet browser*

Log into www.mygenesco.com

Your USERNAME is the 1st four letters of your last name + 6 digit employee ID number

Example: smit123456

Your PASSWORD (default) is your date of birth in this format **MMDDYYYY**

Example: 03291981

If you do not remember your password select 'Forget Password?'

Enter your username on the left side of the screen and hit GO!. You will be asked security questions. If answered correctly, you will be able to reset your password.

If you do not remember your 6 digit employee ID

Send an email to: **POS_helpdesk@genesco.com**. Include your full name and date of birth in the body of the email.

***MYGENESCO.COM supports these browsers**

Mozilla Firefox version 22.0 23.0

Google Chrome version 29.0

Microsoft Internet Explorer versions 8.0 – 10.0

If you have a higher version of the browsers mentioned above you may not be able to access mygenesco.com.